

Penzeys Spices Recall—Chicken Soup Base

If you have chicken soup base from us please check your jar's best by dates to see if yours has been recalled. The lot numbers are: 00139, 01839, 01049, SEP0820VAN, and OCT1420VAN. These were sold from 3.16.19 onward. If you have one of these jars, don't use it and see the instructions below for your refund.

We just needed to mail this notice to our customers who are chicken soup base buyers, but we mailed everyone because this recall affects a huge number of products that contain cooked chicken. Especially if you are cooking for the very young, the elderly, those who may be pregnant or those with weakened immune systems and have in your home products that contain cooked chicken that are "ready-to-eat" you should be checking the [USDA's page on this recall here](#). The list is currently at 191 pages and is growing. Though there have not been confirmed cases of illnesses from these products, the risk is real. Don't take chances.

We can assure you that with us there is no chance of cross-contamination. The soup bases have always been one of the very few items we have manufactured outside our facilities. As much as I like to control everything, and as much as for generations soup bases have been part of the spice industry, back in my vegetarian days I decided that being a meat processor was just not for us. They are really nice bases though and the [Seafood](#), [Ham](#), [Beef](#) and [Vegetable](#) are all still in stock and are no way part of this recall.

We'd like to thank the Canadian Food Inspection Agency for doing the testing that discovered the issues with this American-produced ingredient in all these chicken products, and those at the USDA and the FDA doing all they can to get these products out of circulation. They really do care about your safety. This also seems a good moment to point out the obvious in all of this and that is those saying deregulation is good for business and good for the American people are oftentimes really wrong. We never had to recall any U.S. made products in the Obama years or under Bush, Clinton or the original Bush either. Just saying.

If you are in possession of a Penzeys Spices Chicken Base for Soup and Seasoning that was purchased since March 16, 2019 with the lot numbers of: 00139, 01839, 01049, SEP0820VAN, or OCT1420VAN, please contact us for a full refund or exchange.

To receive a refund or exchange, please either:

- 1) Return the jar to any of our retail locations, or
- 2) Send us an email to customerservice1@penzeys.com, including your name, an approximate date of purchase, and a picture of the bottom of the jar.

Sorry about this,

Bill
bill@penzeys.com